

Frequently Asked Questions

Field Trips at the MAC



1. How do I register for a field trip?

If you have a specific date or time in mind for your visit, we recommend registering early using our interactive calendar. Our [Guide To Reserving Field Trips](#) provides step-by-step instructions.

[Register for a MAC Field Trip](#)

2. Where should I arrive to the museum?

Please arrive at the Museum's Group Entrance at 2203 W Riverside Avenue. An educator will be available to greet your group 5-10 minutes prior to the start time of your scheduled program. For a detailed map, including information about STA bus routes, please see our [Day of Visit Guide](#).

3. Is there parking available for our bus?

Bus parking and pull-through space is available at our Group Entrance at 2203 W Riverside Ave.

4. Our group is carpooling. Do you still want us to come to the area for buses?

If your group is coming in multiple cars, we recommend parking on the bottom level of our parking structure and walking down the stairs between the parking structure and the main museum building. Our Group Entrance is at the bottom of the stairs, and this is where our Youth Educators will be ready to greet your group.

5. How many chaperones can we bring?

With each session that you book, we offer complimentary admission for up to 6 adult chaperones who come with the group. Teachers, parents, and other school staff are included in this number.

6. Does our field trip include visiting Campbell House?

Morning field trips on Wednesdays-Fridays include visiting Campbell House. We are, unfortunately, not able to take school groups into Campbell House in the afternoons during public hours.

VTS Field Trips and Columbia Plateau Tribal Cultures field trips can be scheduled on Tuesday mornings but do not include visiting Campbell House.

7. Does our field trip include visiting all of the exhibitions?

If you book a field trip that includes exhibitions, our youth educators will guide your group through any open exhibitions in the main museum building. If you add in the notes to your reservation that you would like to focus on a specific exhibition, we are happy to accommodate and will do our best to time your visit accordingly. Our education staff takes time to prepare for these guided experiences, and we are also mindful of how age-appropriate each exhibition is, and we will use the information you share in your registration to create a plan that we think will work best for your group.

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The Campbell House Extended program does not include visiting museum exhibitions.

The Columbia Plateau Tribal Cultures program will visit museum exhibitions, and whenever possible, will include exhibitions related to indigenous cultures and histories.

The MAC Pack program is an outreach program to schools and does not include visiting museum exhibitions.

8. How does it work to pay for a field trip?

We always recommend selecting the option, "Please Invoice Me," when you get to the payment page during the registration process. This allows us to make updates to the true attendance number on the day of, and it usually helps teachers out, since the invoice will be sent to the school address entered during registration. In the case that it works best for you to pay with a card during registration, that option is always available, and we just ask that you make the best estimation possible for the total number of students and chaperones who will attend.

We can only accept one payment for group visits.

9. Can we use museum memberships to reduce the cost of our field trip?

We love our museum members, and [museum memberships](#) have a lot of great benefits for families. They unfortunately cannot be used for field trips.

If you have chaperones attending your field trip who are museum members, they may check in through their membership and join the field trip without being counted as additional chaperones.

10. Can we use library passes to reduce the cost of our field trip?

We love our [library pass partnership program](#), and that is a great way for families to access regular admission to the museum. They unfortunately cannot be used for field trips.

11. Where can my group eat lunch at the museum?

If you would like to have your group eat lunch on the Plaza in front of the museum, either before or after your scheduled program, we ask that you reach out to us in advance at

MACFieldTrip@NorthwestMuseum.org. This will allow us to make a plan for timing and location.

We unfortunately do not have an indoor space available for eating lunch.

12. Our plans changed, and we need to cancel our field trip. How do I cancel?

Please email MACFieldTrip@NorthwestMuseum.org as soon as you know you need to cancel. We ask for at least 48-hours notice, if possible.